



## RA INTELLIGENCE RELIEVES YOUR ORGANIZATION

**ISS maintains a very well developed knowledge management. This makes it possible to create RA Intelligence tailored to your company and to make your RA processes and ultimately your company more efficient and cost-effective. The various elements ensure that you have a better grip on RA issues and that your staff is adequately trained.**

### Customer Opinion

*"The RA-Intelligence Services from ISS help us to focus on our core business and give us the security not to miss important changes. Furthermore the combination with internal trainings unburdens our RA/Q department, improves our efficiency and increases the credibility towards our auditors."*

Stefan Römer, VP RA&Q, Belimed AG Zug

### Your contact

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## Our services at a glance

### Regular reports with impact analysis

For the reports, we regularly screen about 300 sources. Our RA intelligence processes ensure that the information relevant to your situation is collected and summarized in regular reports (generally 2-4x / year). A first impact analysis evaluates the need for action per relevant change.

### Regular on-site training

Twice a year, we train your employees on site. Based on the RA-I reports, we communicate the most important innovations, thus ensuring that your team is up-to-date.

### List of Applicable Standards

As an option, we maintain your list of standards relevant to your situation. On request, we also ensure that the standards are available in your system. We constantly give the relevant inputs to maintain the "List of Applicable Standards" for your products and markets.

### Active follow-up

A systematic follow-up ensures that words are transformed into actions.

## Your Benefit

### Reduced load owing to tailoring to your products and markets

The RA intelligence reports only take into account the relevant products and markets. This is how we separate the wheat from the chaff for you. This brings clarity and efficiency.

### Systematic training of your employees

The On-site trainings help keeping your employees up-to-date. Here too the trainings are tailored to your products and markets. This saves you costs and unnecessary travelling. And your Q-Manager will be happy to deliver a training certificate.

### Ongoing preparation for the new EU regulation MDR

In each report, we separately refer to future adjustments in context with the MDR. This helps to constantly prepare your processes and activities for the future.

### List of Applicable Standards always up-to-date

Keeping an overview of the applicable standards is not easy. Part of the RA-I service is to give you the relevant inputs to keep this overview up-to-date. You will save time for evaluations and discussions.

### Keep an eye on the Vigilance

As part of the report we systematically scan the most relevant Vigilance Databases for your and your competitor's products. This is important information for many departments of your company, eg. RA, Q, Product Management and Business Intelligence.

### No costs for expensive databases

We have access to the relevant databases, also to fee-based ones. These costs will no longer arise separately.

### Calculable costs

RA intelligence is offered at fixed costs.